

## Old Town San Diego State Historic Park

Date of Visit                      Time



⑤ 4 3 2 1 N/A 5 ④ 3 2 1 N/A

How *important* is it to you and how *satisfied* are you with the:

• <i>Efforts to preserve the historic resources here?</i> <sup>(101)</sup>	5	4	3	2	1	N/A		5	4	3	2	1	N/A
• Level to which historic buildings are protected from deterioration? <sup>(108)</sup>	5	4	3	2	1	N/A		5	4	3	2	1	N/A
• Condition of museum objects on exhibit? <sup>(110)</sup>	5	4	3	2	1	N/A		5	4	3	2	1	N/A

*Comments on Park Resources:* (1999)

• <i>Feeling of safety and security during this visit?</i> <sup>(202)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• <i>Availability of State Park Rangers?</i> <sup>(206)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A

**Comments on Safety:** (299)

• Overall condition of facilities? <sup>(302)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Cleanliness of restrooms? <sup>(303)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Condition of walking areas <sup>(307)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Condition of concessions (restaurants and retail shops)? <sup>(314)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Condition of gardens? (Estudillo, McCoy, Silvas, Stewart areas) <sup>(318)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Condition of museums/historic buildings? <sup>(319)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Number and availability of restrooms? <sup>(322)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A

**Comments on Park Facilities:** (399)

• <i>Opportunities offered to help you learn about the area's history?</i> <sup>(402)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• <i>Quality of services to help you understand &amp; appreciate the park?</i> <sup>(403)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Quality of guided park tours? <sup>(408)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Availability of guided park tours? <sup>(409)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Quality of information on history? <sup>(410)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Availability of information on history? <sup>(411)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Quality of information on park activities? <sup>(418)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Availability of information on park activities? <sup>(419)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Quality of park educational activities for children? <sup>(428)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Availability of park educational activities for children? <sup>(429)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Quality of "living history" programs? <sup>(430)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A
• Availability of "living history" programs? <sup>(431)</sup>	5	4	3	2	1	N/A	5	4	3	2	1	N/A



How *important* is it to you and how *satisfied* are you with the:

Please respond to each question by circling one of the numbers under "Importance" and one under "Satisfaction." For example:

⑤ 4 3 2 1 N/A 5 ④ 3 2 1 N/A

## HOW ARE WE DOING?

Importance						Satisfaction					
Most Important	Very Important	Important	Fairly Important	Unimportant	Do Not Know or Not Applicable	Totally Satisfied	Very Satisfied	Satisfied	Barely Satisfied	Not Satisfied	Do Not Use or Do Not Know
5	4	3	2	1	N/A	5	4	3	2	1	N/A
5	4	3	2	1	N/A	5	4	3	2	1	N/A
5	4	3	2	1	N/A	5	4	3	2	1	N/A

- Quality of Visitor Information Center or museums? <sup>(434)</sup>
- Availability of Visitor Information Center or museums? <sup>(435)</sup>
- Quality of museum objects on exhibit? <sup>(439)</sup> [For Condition, see Q(110)]

Comments on **Education Programs (including programs attended)**: <sup>(499)</sup>

- Courtesy and helpfulness of park staff? <sup>(503)</sup>
- Accessibility for visitors with disabilities? <sup>(504)</sup>
- Courtesy of concession (restaurants and retail shops) staff? <sup>(505)</sup>
- Quality of your concession (restaurants and retail shops) purchase? <sup>(506)</sup>
- Prices at concessions (restaurants and retail shops)? <sup>(507)</sup>
- Availability of State Park staff to assist you? <sup>(517)</sup>
- Adequacy of signs? <sup>(520)</sup>
- Grooming and appearance of park staff (including period attire)? <sup>(521)</sup>

5	4	3	2	1	N/A	5	4	3	2	1	N/A
5	4	3	2	1	N/A	5	4	3	2	1	N/A
5	4	3	2	1	N/A	5	4	3	2	1	N/A
5	4	3	2	1	N/A	5	4	3	2	1	N/A
5	4	3	2	1	N/A	5	4	3	2	1	N/A
5	4	3	2	1	N/A	5	4	3	2	1	N/A
5	4	3	2	1	N/A	5	4	3	2	1	N/A
5	4	3	2	1	N/A	5	4	3	2	1	N/A

Comments: <sup>(599)</sup>

### Additional Questions. How *important* is it to you and how *satisfied* are you with the:

- Availability of parking? <sup>(601)</sup>
- Adequacy of outdoor lighting? <sup>(602)</sup>
- Concessions establishing the look, feel, and ambiance of the time period 1821-1872? <sup>(603)</sup>
- Quality of Sales Area at Visitor Information Center? <sup>(605)</sup>

5	4	3	2	1	N/A	5	4	3	2	1	N/A
5	4	3	2	1	N/A	5	4	3	2	1	N/A
5	4	3	2	1	N/A	5	4	3	2	1	N/A
5	4	3	2	1	N/A	5	4	3	2	1	N/A

What one improvement will make your next visit more enjoyable? <sup>(698)</sup>

Your ZIP code (or country if outside USA) <sup>(001)</sup>

Are You: ☐ Male ☐ Female <sup>(004)</sup>

Your Age: ☐ Under 18 ☐ 18-24 ☐ 25-34 ☐ 35-44 ☐ 45-54 ☐ 55-64 ☐ 64+ <sup>(005)</sup>

*Thank you for visiting your California State Parks*

Please return this survey to a park employee, or mail to:

Historic Sector Visitor Services Superintendent  
4477 Pacific Highway  
San Diego, CA 92110-3136  
(619) 688-3260

For park information, visit [www.parks.ca.gov/oldtownsandiego](http://www.parks.ca.gov/oldtownsandiego), or call (619) 220-5422